

Data Sheet - **Meta-Client**



cWizard enables Unified Access Management

The Connection Wizard is a powerful suite of software modules to enable the mobile workforce. At its core, cWizard is a Meta-Client that ensures seamless interaction of all elements required for remote access. It provides a meta layer to hide away all complexity from the end user.

Seamless integration

Any remote access deployment is a composition of various elements. Typically, a deployment consists of multiple components dealing with connectivity (getting to the internet), access (getting to the company network), authentication and client security. Each of these components might require some user interaction and often there is overlapping functionality between components which can cause unfortunate effects on each other and the entire system. The Connection Wizard solves both issues by enabling a clean integration of all elements and providing a simple user interface.

Key User Benefit: Ease-of-use

The whole access procedure can be automated for the user. The user interface could be as simple as a desktop icon ("click to connect"). Or, cWizard can use the familiar interface of an existing client and work entirely in the background, thus avoiding re-training of end users.

Key User Benefit: Connection reliability

There are many reasons why a remote connection fails at build-up or, even worse, breaks in the midst of a work process. cWizard integrates a whole set of intelligent algorithms that overcome a large number of failure scenarios. In fact, the cWizard self-remediation functionality shows that most connection interruptions can be recovered without the end user noticing. Connection stability can even be measured and reported.

Key Service Benefit: Cost reduction

Service simplicity and stability lead to a dramatic reduction in help desk calls lowering total cost of ownership (TCO) of the remote access service.

Key Service Benefit: Service control

Especially upgrade and migration scenarios can be a huge organizational headache. A transparent integration of all components gives back much of the control to service management.

Supported components

Please refer to our *Supported Component List* for a complete list of supported access components or ask us about your specific requirements.

Connectivity

- Dialers from iPass, Fiberlink, MCI and many more
- Data Cards from Vodafone, Verizon, Swisscom, Telefonica and many more
- WLAN adapter (embedded and external)

Access

- IPsec VPN from CheckPoint, Cisco and others
- SSL VPN from Juniper and others
- Presentation Server like Citrix

Authentication

- PKI certificates from Microsoft, Cisco, Entrust and others
- One time passwords (hard or soft token) from RSA, Aladdin and others
- Password based login over various RADIUS systems
- Integration with Microsoft Active Directory

Client security

- Personal Firewall from Microsoft, CheckPoint, TrendMicro and others
- Antivirus from McAfee, TrendMicro and others
- Integrity Checker and Policy Enforcement Points from various vendors

System compatibility

The cWizard Client runs on the following platforms:

- Microsoft Windows 2000
- Microsoft XP
- Microsoft XP for Tablets
- Microsoft Vista

The cWizard Backend runs on any general purpose server system running Windows Server 2000 or newer.

Many more features...



All the functionality above and much more can be triggered and automated by the Connection Wizard. The user interface could be as simple as a password box that displays status information. Any infrastructure and client changes can be done transparently in the background.

The Connection Wizard contains additional modules providing value around End-to-end Monitoring, Process Automation, Remote Support, Pandemic Readiness and more. Please visit www.cwizard.com or contact us to hear more about it.